



August 7, 2020

To Our Residents and Their Families:

Today, we received [updated guidance](#) from Texas Health and Human Services on Phase 1 Visitation of assisted living residents under the state's COVID-19 emergency rule. It provides the specific requirements determining which assisted living communities can allow visitation and the parameters for those visits.

Here are the rules, in a nutshell:

Assisted living communities must meet all the following criteria to permit Phase 1 visits:

- There have been no confirmed COVID-19 cases among staff for at least 14 consecutive days
- There are no active COVID-19 cases among residents
- If an assisted living community has had previous cases of COVID-19, a state inspection has verified that:
 - All staff and residents have fully recovered
 - The facility has adequate staffing to continue resident care while supervising visits
 - The facility is compliant with COVID-19 infection control requirements and emergency rules
- The facility submits a request for Phase 1 designation
- The facility receives confirmed Phase 1 designation from the state

Once granted Phase 1 status, an assisted living community can allow outdoor visits, window visits, vehicle parades, compassionate care visits, and in some cases indoor plexiglass booth visits involving residents and personal visitors. The visits must be scheduled in advance, by appointment only and adhere to strict safety rules that are listed in the state [guidelines](#).

Please bear with us as we work through the process of becoming Phase 1 approved for visits. We are completing applications for all locations that meet the above criteria and will apply for all other communities as they become eligible. The state then needs to inspect the community before it can receive Phase 1 status.

The Sodalis team is as excited as our residents and their families about the prospect of having in-person visits again. We are working diligently to achieve Phase 1 approval and will notify you as each community is able to schedule in-person visits.

Meanwhile, if you have any thoughts, messages, thanks, or concerns to share, please email us at heroes@sodalissenior.com.

Sincerely,
The Sodalis Management & Care Team